



Repair & Service Document

FV-G-005

!PLEASE FILL IN ELECTRONICALLY!

Sender

Title Customer Number(if known) Phone

Last Name E-Mail

First Name VAT-ID-Number (if applicable)

Street **Different delivery address**

ZIP Code, CityCH/HR

Country

Include any additional accessories that might be needed for the fault analysis (charger, SD card etc.) Please remove any third party equipment/accessories before packaging your product. We assume no liability for damage.

ATTENTION! DO NOT SEND IN BATTERIES!

Product	Serial Number	Warranty documents
		Yes No

Detailed fault description or additional information

Cosmetic damage Accessories

Product	Serial Number	Warranty documents
		Yes No

Detailed fault description or additional information

Cosmetic damage Accessories

IMPORTANT! If the fault concerns image quality (f.e. dead pixels, blurriness, reflexes etc.) please include a sample in uncompressed DNG format on SD card or USB flash drive.

Automatically release the estimate if the amount does not exceed €

Please be advised, that we are charging a fee of 47,60 EUR including VAT for a refused estimate.

City, Date

Signature